



### Renovation Update

Phase one of our construction project is now complete. If you've been in to visit us within the last month, you may've seen our new addition and waiting room. If not, come check it out! We are really enjoying the new space and hope you will, too. The construction team is now working on phase two, which includes revamping our previous waiting room and reception area. We hear this could be finished next week! Of course construction doesn't always go as planned, and there are times it may feel a bit hectic. One morning, we opened the doors for business at the same time the contractors decided to power saw through our front desk! Ooops!! When it's all done, we will look back and hopefully chuckle about these hiccups. It's a journey, and we are all on the ride together. We'd like to thank you for your patience with this project; it will all be worth it when it's complete. For photos of the construction process, please visit our Facebook page [here](#).



### New Logo

Along with our new physical look and layout, we decided this was a wonderful time to refresh our logo as well. Thank you to Jo Braley and Diana Laird for designing it; it's *purr*-fect! The designers of the logo were really able to capture the same feel as our new space, which has a nautical theme. The colors are fresh and soothing like the ocean, and the slight wave of the cat and dog tails emulates rolling waves.

While the building and logo are changing, rest assured that the ownership and our commitment to delivering excellent, compassionate care remains the same.



### Welcome George

We are happy to announce that George Lyons has joined Falmouth Veterinary Hospital as the new Hospital Administrator. George was chosen from a nationwide pool of highly-credentialed candidates and brings the following qualifications:

- 20 years of experience and an MBA
- Proven experience leading, mentoring and developing diverse teams
- Exemplary performance as the Administrator of a much larger veterinary practice offering specialty and 24/7 emergency care
- A friendly, calm demeanor and sense of humor

George brings a great deal of business, management and life experience to the Falmouth Vet team. He's led New York's Landmarks Conservancy's Technical Services division and repelled from the Chrysler Building, restored the Radio City

Music Hall, danced and had dinner with the Rockettes, was executive director in multiple non-profits, and led and further developed a sales team for a local wine and beer distributor in Maine.

George and his wife, Dr. Cady Lyons, reside on the coast of Maine with their Labrador Westy and felines, Babette and Nakki. George will be busy working throughout many areas of the hospital on a daily basis, but will make visits to reception often to give pats to many doggies and kitties.



### **Pre-payment Policy**

As of August 1st, Falmouth Vet will require pre-payment for all specially ordered foods, and these food requests will be held aside for pick-up. This will help us to better utilize our storage areas, save paper and expedite the pick-up process. For those of you who are on an automatic ordering program, you'll receive a call when it's time for your next order to be placed. At that time, you can postpone if the food is not yet needed, or you can provide payment to place the order immediately. If you have a coupon to be used toward your purchase, this discount will be applied to your phone payment. You must bring the coupon with you; otherwise, this amount will be due at time of pick up. Please let us know if you have any questions or concerns, and we'll be happy to help.



### **You Can Help Pets in Need!**

We now have a Clynk account set up for donations. Clynk processes dropped off bottles, then deposits the earned funds into an established account. The funds in the FVH account will be donated to local pet organizations and our Angel Fund. Would you like to donate your bottles? Pick up a pre-labeled Clynk bag from FVH, fill this bag with your bottles and drop off at any Clynk location. They can be found in Hannaford grocery stores. It's a quick and easy process that will help many animals in need. We will no longer be accepting donations of food and other items in the hospital, but suggest that you instead bring these items to a shelter or rescue organization of your choice.



### **Warm Weather Safety Tips**

- Never leave your pet in a hot vehicle. Heat stroke can occur quickly. On a 70-degree day, the temperature in a car with open windows can reach 90 degrees within ten minutes, and it can escalate to over 100 degrees within 30 minutes. Please keep your pets safe and leave them home. If they must travel with you, bring plenty of fresh water and don't leave them unattended in the car. Check out [Dr. Ernie Ward's video](#) on how hot a car truly can get.

- Avoid strenuous activities with your pet on warm and humid days, as this can be very dangerous, even if he/she has no underlying medical conditions. Quick tip: add the temperature plus humidity, and if this number is higher than 150, it's a good day to

relax. For example, 80 degrees + 90% humidity = 170 (risky conditions).

- Provide shade for your pet indoors and outdoors to lessen the chance of heat exhaustion. Take extra care if you have one of the brachycephalic (short-nosed) breeds, including Boxers, Bulldogs, Boston Terriers, and Pugs, as they are less tolerant of high temperatures. Did you know that dogs cool themselves by panting and perspiring from their paw pads? It's not a very efficient means of cooling, so it's very important to keep them from overheating.

- Have you ever walked barefoot on an asphalt? OUCH!!! We often forget about the paw pads on our pals. They can burn on hot surfaces, so keep that in mind when planning your daily walks. It's best to do them in the early morning and late evening hours.

- If it's a really hot day, try the following tip to give your pet an extra cool place to rest. Freeze water in a zip lock bag or water bottle, then place it under a blanket where your pet relaxes. They will love it and stay more comfortable during these hot summer days. Only do this under supervision so that if your pal starts playing with the bottle or bag, you can remove it safely.

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